

WHAT OUR CLIENTS ARE SAYING...

In July of 2001, in the Mayor of Anchorage's State of the City publication, he stated, "The Fire Department has increased collections for emergency medical services by 30 percent as a result of outsourcing."

GEORGE WUERCH • PAST MAYOR OF ANCHORAGE

"The capabilities and knowledge base afforded clients of Medical Support Services is far beyond what one would expect to find serving the limited market found in Alaska for such comprehensive medical billing support and related report writing services."

ANONYMOUS CONTRIBUTOR

"MSS is the first billing firm we have used that aggressively and successfully pursues collections from both primary and secondary payors. Capturing this previously neglected revenue has greatly enhanced the profitability of our practice."

DR. LEO OBERMILLER •
NORTHWEST RENAL SERVICES

"I know I've said this before . . . you folks are terrific."

DR. GREG JONES •
SPOKANE HYPERBARIC AND WOUND CARE
CONSULTANTS

MMS STAFF CERTIFICATIONS INCLUDE:

Certified Medical Reimbursement Specialist (CMRS)

Certified Professional Coder (CPC)

Advanced Coding Specialist – ANesthesia (ACSAN)

Certified Coding Specialist – Physician Based (CCSP)

Certified Ambulance Coder (CAC)

MEDICAL SUPPORT SERVICES IS PROUD TO BE A MEMBER OF THESE PROFESSIONAL ORGANIZATIONS:

American Ambulance Association (AAA)

American Health Information Management Association (AHIMA)

American Medical Billing Association (AMBA)

American Academy of Professional Coders (AAPC)

FOSELMAN & ASSOCIATES, CPAS IS A PROUD MEMBER OF:

National CPA Health Care Advisors Association (HCAA)

American Institute of Certified Public Accountants (AICPA)

Alaska Society of CPAs (ASCPA)*



MEDICAL SUPPORT SERVICES, Inc.
revenue management

Concentrate on what you do best.

LET US HELP YOUR MEDICAL PRACTICE:

Maximize revenues

Comply with government regulations

Improve communication with patients

MEDICAL SUPPORT SERVICES, INC.

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ABOUT US

Medical Support Services, Inc. is a premier medical revenue management consulting practice with more than a decade of proven performance. We understand every medical practice has unique challenges and opportunities. With our commitment to quality, continual professional development, and focus on compliance, we offer unparalleled service to our clients.

Approaching both insurance carriers and patients with professionalism and respect, MSS achieves higher collections, while at the same time educating patients about their health coverage.

From our facility in Palmer, Alaska our staff of more than 20 trained specialists provide revenue management services to clients both in Alaska and the Pacific Northwest.

Clients benefiting from our services range from single-provider offices to a large municipal fire service which provides Emergency Medical Services. In 2008, MSS processed more than \$16 million in receivables for our combined client base.

OUR SERVICES

MSS doesn't merely send a bill--we offer comprehensive revenue management services including:

- Preparing billing and claims submission
- Processing payments
- Performing aggressive, professional telephone follow-up on unpaid claims
- Sending scheduled patient statements
- Preparing computerized account documentation of all interactions
- Performing monthly review of credit balances and issuance of refunds
- Issuing standard monthly reports

ADDITIONAL SERVICES OFFERED INCLUDE:

- Coding by certified coders who verify all charges against documentation of services prior to billing
- Auditing (both pre-submission and post-payment audits) so providers receive consistent feedback on coding compliance and levels of accuracy
- Snapshot Audits can be scheduled to allow our reimbursement specialists and coders to review an entire billing cycle and assess areas of potential risk
- Customized Reporting to meet specific needs
- Specialized Engagements such as fee schedule development, appointment scheduling and provider enrollment are available to assist providers in their day-to-day practice
- Data Recovery and Security



OWNERSHIP

Medical Support Services, Inc. was established by and is wholly owned by the owners of Fosselman & Associates, CPAs, Inc. A Certified Public Accountant reviews all month end reports of every medical revenue management client.

SPECIALTIES

Medical Support Services has developed multiple teams with a variety of specialized training and certifications. Current specialties include:

- Ambulance
- Anesthesia
- General/Family Practice
- Wound Care/Hyperbarics
- Nephrology

Do you have a unique specialty? MSS seeks out specialty specific education and training prior to embarking on any new contract.

